

Buy Local – Open for Business

Financial Services

The Government of Canada has provided financial institutions with additional credit capacity and resources. Please contact your financial institute to find out details of what programs they offer. For the most up to date information please contact the company directly.

If you would like to update a business listing or have your business added to this list, please email invest@tol.ca with your business name, address, phone number, hours, and current services offered.

Businesses are required to have a COVID-19 Safety Plan that outlines the policies, guidelines, and procedures they have put in place to reduce the risk of COVID-19 transmission, more information can be found [here](#).

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Financial Services

Please check the website or contact your financial institute to find out if your local branch is open.

ALDERGROVE CREDIT UNION

Administration Line: 604.856.7012

Aldergrove Credit Union is offering financial relief for business members on a case-by-case basis and members are encourage to call for more information.

<https://aldergrovecu.ca/Business/>

BUSINESS DEVELOPMENT BANK OF CANADA (BDC)

Client Contact Centre: 1.888.463.6232

All business centres are closed, however representatives are available by phone. BDC members are encouraged to call their account manager to learn about financing option and visit

<https://www.bdc.ca/en/pages/special-support.aspx>

BMO BANK OF MONTREAL

Call Centre: 1.844.837.9228

BMO is offering financial relief program for small business customers directly impacted by COVID-19. To learn more visit <https://www.bmo.com/main/business/covid-19-business-support/>

CIBC

Business Banking: 1.866.992.7223

CIBC has a range of convenient financial assistance measures for businesses. To learn more about the measure call the business banking line or visit <https://www.cibc.com/en/business/advice-centre/covid-19.html>

COAST CAPITAL SAVINGS

Contact Centre: 1.888.517.7000

Coast Capital Savings is offering financial relief for business members on a case-by-case basis. To learn more visit <https://www.coastcapitalsavings.com/contact/precautionary-measures/business#businessrelief>

CANADIAN WESTERN BANK

Langley branch 604.539.5088

Canadian Western Bank is offering financial relief for business members on a case-by-case basis. Members are encouraged to contact their Relationship Manager to learn more.

<https://www.cwbank.com/en/news/2020/client-support-during-covid-19>

ENVISION FINANCIAL

Member Advice Centre 1.888.597.6083

Envision Financial is offering financial relief for business members on a case-by-case basis. Members are encouraged to call and speak with a financial expert to learn more.

<https://www.envisionfinancial.ca/covid-19>

HSBC

Small Business Banking Customers: 1.877.955.4722

HSBC is offering financial relief for business members on a case-by-case basis. Members are encouraged to contact their Relationship Manager to learn more.

<https://www.hsbc.ca/customer-service/covid-19-update-business/>

PROSPERA CREDIT UNION

Contact Centre: 1.888.440.4480

Prospera Credit Union has a number financial assistance measures for businesses. To learn more members are encouraged to call the Contact Centre.

<https://www.prospera.ca/AboutUs/ProsperaNews/MemberNotices/COVID-19/>

RBC ROYAL BANK

Advice Centre: 1.800.769.2520

RBC is offering a number of relief solutions for business clients affected by COVID-19. They are assessing the needs of businesses on a case-by-case basis. Members are encouraged to contact their advisor or call the Advice Centre.

<https://www.rbc.com/covid-19/business.html>

SCOTIABANK

Help Centre: 1.800.472.6842

Scotiabank has relief measures for businesses experiencing hardship due to COVID-19. They encourage members to contact their Small Business Advisor, Branch Manager, Agriculture Specialist or Healthcare & Professional Specialist to learn more.

<https://www.scotiabank.com/ca/en/personal/scotia-support/latest-updates/business-banking.html>

TD TORONTO-DOMINION BANK

Small Business Advice Center: 1.800.450.7318

TD has a number of options of businesses that have been financially impacted by COVID-19.

To find out more information, members are encouraged to contact an Account Manager.

<https://www.td.com/ca/en/personal-banking/covid-19/small-business-relief/>

VANCITY

Member Services Center: 604.877.7000

Vancity has numerous financial relief solutions to help member who have been affected by COVID-19. To learn more about available options visit <https://www.vancity.com/BusinessBanking/>