



# Questionnaire

**2022 BUDGET AND FINANCIAL PLAN**

February 18, 2022  
- February 27, 2022

The Township of Langley is reviewing the Draft 2022 – 2026 Five-Year Financial Plan with emphasis on the 2022 Budget. Your input is valuable. This year you can provide feedback until February 27, 2022.

Complete this questionnaire. Using any of the following methods, return your completed questionnaire by February 27, 2022 to the attention of Finance Division, Township of Langley:

**Drop Box:** 20338 – 65 Avenue, Langley BC

**Fax:** 604.533.6130

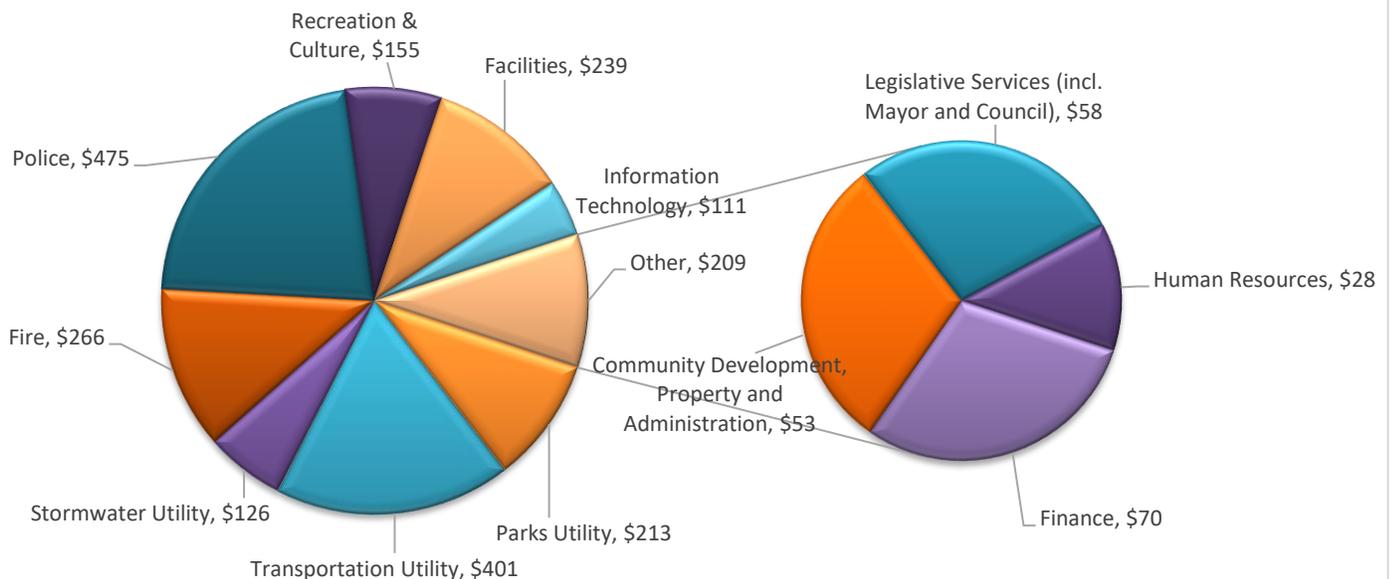
**Email:** [budget@tol.ca](mailto:budget@tol.ca)

*As part of the 2022 budget public consultation process, the Township of Langley invites you to help us understand your priorities and feedback on various civic services.*

Section A below shows what service and support functions are paid for, in part, through your tax dollars. Water, Sanitary Sewer and Solid Waste (Garbage) are three functions supported by user fees from households subscribing to the service as indicated in Section B below.

## A Services Supported by Property Taxes

### Where Your Township of Langley Dollars Go



Council is contemplating a 3.00% property tax increase in the Draft 2022 Budget which includes a 2.63% base property tax increase, four additional service enhancements, and a reduction to the contribution to capital.

Below are four (4) budget service enhancements and the reduction in contribution to capital for consideration with the property tax impact noted beside each item based on residential property valued at \$1,029,974. If all are approved, the resultant annual property tax for each representative house would total \$2,263 (\$2255 base + \$8 in additional items).

Information for property valued at \$1,029,974	Annual Tax Increase (%)	Annual Tax Increase (\$)	Annual Total (\$)
Base Property Tax Increase	2.63%	\$58	\$2,255
1. Protective Services (Fire)	+ 0.19%	\$4	-
2. Energy – Engineering	+ 0.02%	\$1	-
3. Support Services – General Government	+ 0.29%	\$6	-
4. Capital Infrastructure Replacement and Renewal	+ 0.17%	\$4	-
5. Contribution to Capital	- 0.30%	(\$7)	-

**B Services Supported by User Pay Fees**

Amounts per household using Township services	Annual Fee Increase (%)	Annual Fee Increase (\$)	Annual Total (\$)
Water Service	+ 1.99%	\$ 11.59	\$ 594.09
Sewer Service	+ 3.29%	\$ 16.27	\$ 510.77
Solid Waste	0.00%	\$0.00	\$ 330.00

Using the information provided in Section A and B above, please complete the following survey questions that have been organized into these three categories:

**1. Services Supported by Property Taxes – Proposed Property Tax Increase**

This section asks if you would support or not support the proposed core property tax increase and tax increases for each of the four decision items listed above in Section A.

**2. Services Supported by User Pay Fees and Proposed User Fee Increases**

This section asks if you would support or not support the proposed user fee increases for the three user pay service functions.

**3. Top of Mind Issues**

This section asks some top of mind questions. This section asks for your input on important issues facing your community.

# 1 Services Supported by Property Taxes – Proposed Property Tax Increases

<b>Property Taxes</b>	Thinking about all the programs and services you receive from the Township of Langley, what overall value do you feel you receive for your tax dollars?
<input type="checkbox"/> Very good value <input type="checkbox"/> Fairly good value <input type="checkbox"/> Fairly poor value <input type="checkbox"/> Very poor value <input type="checkbox"/> No opinion	

<b>Universal Services</b>  Proposed base property tax increase for 2022 is 2.63%.  The increase for a residential property assessed at \$1,029,974:  Annual = \$57.83 Monthly = \$4.82	Universal Services include Parks, Transportation Utility, Stormwater Utility, Fire, Police, Facilities, Recreation and Culture, and General Government.  The 2022 proposed base property tax increase of 2.63% will provide funding for non-discretionary expenditure increases for salaries and wages, RCMP contracts, recreation services, utility contracts, service and maintenance contracts, and other operating costs.  Please indicate your support for the proposed base property tax increase.
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion	

<b>Protective Services includes:</b>  <ul style="list-style-type: none"> <li>• <b>FIRE</b></li> <li><b>6 Firefighters</b></li> <li><b>Starting Jul 1<sup>st</sup></b></li> <li>+0.19% in 2022</li> <li>+0.19% in 2023</li> </ul> The increase for a residential property assessed at \$1,029,974:  Annual = \$4.11 Monthly = \$0.34	Council is considering adding six new Firefighters starting July 1, 2022, at a prorated cost of \$272,695, a 2022 property tax increase of 0.19%. In 2023, a further six months will be added at an additional 0.19%.  The Fire Suppression Division is currently not meeting its benchmark of one Officer and 3 Firefighters arriving on scene as well as its goals for effective response force for incidents 65% of the time due to shortages of firefighters. The Department in its current response mode requires 18 firefighters plus 6 firefighters to cover vacations, sickness, WSBC and training on shift 24/7/365. An additional 6 firefighters would provide the necessary 24 firefighters per shift.  Please indicate your support for the proposed tax increase.
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion	

<b>Energy Manager - Engineering</b>  The increase for a residential property assessed at \$1,029,974:  Annual = \$0.46 Monthly = \$0.04	Energy is essential to the Township’s corporate operations – to power, heat and cool facilities, to fuel fleet vehicles, and to provide important services to residents such as water, liquid and waste management, parks and outdoor facilities, and street and traffic lighting. This position plans and implements energy efficiency programs, carbon reduction, electric vehicle, and energy education projects in support of the Climate Action Strategy, the Township’s Sustainability Charter, and the Official Community Plan.  Council is considering a request for the addition of a regular full time Corporate Energy Manager which requires funding for 3 months. The 2022
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cost of \$30,696 will result in a property tax increase of 0.02%. In 2023, a further 9 months will be added at an additional \$100,000 resulting in a property tax increase of 0.07%.

Please indicate your support for the proposed tax increase.

Strongly support     Support     Neutral     Oppose     Strongly oppose     No opinion

**Support Services - General Government:**

The increase for a residential property assessed at \$1,029,974:

Annual = \$6.33  
Monthly = \$0.53

Council is considering adding a number of expenditures which support the growth of the Township. A Freedom of Information Specialist, a Safety Coordinator, a Financial Analyst for Business Improvement and Internal Controls, and a Cybersecurity Contract. The 2022 cost of \$419,926 will result in a property tax increase of 0.29%.

The Township of Langley is the fastest growing municipality in the lower mainland. To that end, support staff need to keep up by providing appropriate service level attention in a number of important areas including, Freedom of Information requests, internal controls, safety of employees and security of data.

As the Township is growing, the number and time spent on significant Freedom of Information requests (2,000 to 5,000 response pages) and the Privacy Impact Assessments requests have increased substantially, and the volume can no longer be addressed resulting in the request for funding of a Freedom of Information Specialist.

A Financial Analyst for Business Improvements and Internal Controls is needed to provide the appropriate level of attention to the internal controls that will continue to safeguard and provide stewardship over the assets of taxpayers. This is increasingly important in the growing and evolving world of fraud. As well, this investment in business system reviews and innovation will increase efficiency.

The addition of a Safety Coordinator will assist with ensuring follow up to inspections and corrective actions and providing employees and managers with the necessary information specific to safe work procedures, training, and compliance.

Staffing levels for IT Security are insufficient to fully monitor the increasingly complex threat landscape including ransomware and cannot scale for 24/7/365 operations. Engaging a cybersecurity firm to provide 24/7/365 Security Operations Centre services is the most cost-effective way to provide this service to further improve our security.

Please indicate your support for the proposed tax increase.

Strongly support     Support     Neutral     Oppose     Strongly oppose     No opinion

<p><b>Capital Infrastructure Replacement and Renewal</b></p> <p>The increase for a residential property assessed at \$1,029,974:</p> <p>Annual = \$3.77 Monthly = \$0.31</p>	<p>Council is considering increasing the annual contribution to the Capital Infrastructure Replacement and Renewal Reserve by \$250,000 with a corresponding property tax increase of 0.17%.</p> <p>The Capital Infrastructure Replacement and Renewal Reserve was established to provide for the replacement of long-term capital assets. This will improve the Township's ability to deliver adequate service levels for our residents now and in the future. Service delivery needs of the community are met when necessary assets are available and in adequate condition. Increasing the annual contribution to this reserve is necessary to meet these objectives.</p> <p>Please indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>Contribution to Capital</b></p> <p>The increase for a residential property assessed at \$1,029,974:</p> <p>Annual = (\$6.63) Monthly = (\$55)</p>	<p>Council is considering reducing the annual funding of Capital projects from general taxation by \$439,853 with a corresponding property tax decrease of 0.30% to maintain an overall tax increase of 3.00% for 2022</p> <p>There are 7 projects listed below which could be removed from the 2022 budget to help meet this objective.</p> <p><b>PLEASE INDICATE YOUR CHOICE FOR REMOVING PROJECTS 1-7 AS WELL AS THE REMAINING BALANCE:</b></p>
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Contribution to Capital	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
<b>Project #1</b>	203	Annual Trails	\$ 112,797	Defer this project to construct granular trail to connect McLelland Natural Forest with Trans Canada Trail and Fraser River Foreshore-until other works completed at foreshore park	0.08%
<p>Please indicate your support for deferring this project.</p>					
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>					

Contribution to Capital  Project #2	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	389	Public spaces waste receptacles – conversion to multi- stream receptacles- Various locations	\$ 22,127	Reduce funding to this project for one year of this 5 year project	0.02%
Please indicate your support for reducing funding to this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

Contribution to Capital  Project #3	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	392	Road Widening-96 <sup>th</sup> Ave from 204 Street to 208 Street	\$ 55,000	Due to other constraints it is unlikely that this project would be completed in 2022.	0.04%
Please indicate your support for removing this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

Contribution to Capital  Project #4	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	258	Replacement of recreation equipment at multiple locations	\$ 50,000	One-year delay of replacement of older equipment	0.03%
Please indicate your support for removing this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

Contribution to Capital  Project #5	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	313	Annual Stormwater Infrastructure Replacement	\$100,000	Annual funding reduction of 10%	0.07%
Please indicate your support for reducing this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

<b>Contribution to Capital</b>  <b>Project #6</b>	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	390	Design and Construction of 206 Street between 78 Ave and Willoughby Town Centre	\$ 10,000	Deferral of this project	0.01%
Please indicate your support for removing this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

<b>Contribution to Capital</b>  <b>Project #7</b>	Capital Budget Page	Description	Amount	Notes:	Tax decrease %
	248	Furniture replacement – Community Policing Offices	\$ 25,000	Delay furniture replacement at Community Policing Offices	0.02%
Please indicate your support for removing this project.					
<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion					

<b>Contribution to Capital</b>  <b>Remaining General Reduction</b>	<p>As noted above: Council is considering reducing the annual funding of Capital projects from general taxation by \$439,853 with a corresponding property tax decrease of 0.30% to maintain an overall tax increase of 3.00% for 2022. After expressing your choice for reductions in capital projects 1-7 above there will be a remaining amount to be reduced.</p> <p>In combination with your selection of the 7 projects presented above, the remaining reduction required to meet the budget objective can be removed on a prorated basis from all divisional capital budgets.</p> <p>Please indicate your support for removing the remaining funding required on a prorated basis across all divisions.</p>				
	<input type="checkbox"/> Strongly support <input type="checkbox"/> Support <input type="checkbox"/> Neutral <input type="checkbox"/> Oppose <input type="checkbox"/> Strongly oppose <input type="checkbox"/> No opinion				

## 2 Services Supported by Proposed User Pay Fees Increases

<p><b>WATER UTILITY</b></p> <p>The increase for a residential property subscribing to the service:</p> <p>Annual = \$11.59 Monthly = \$0.96</p>	<p>The Township of Langley's water infrastructure includes over 559 km of water mains, 2,943 fire hydrants, 21,725 service connections, reservoirs, pump stations, and a major water treatment facility. The Engineering Division is responsible for safe and efficient supply, distribution, and delivery of clean potable water to the community.</p> <p>The 2022 proposed property user fee increase of 1.99% will provide funding for non-discretionary expenditure increases for salaries and wages, utility contracts, water purchases, service and maintenance contracts, debt repayment, and operating costs for water infrastructure.</p>
<p>Please indicate the water system you use on your property</p>	<p> <input type="checkbox"/> Township Water System</p> <p><input type="checkbox"/> Private Well System</p>
<p>Please indicate your support for the proposed utility user fee increase.</p> <p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>SEWER UTILITY</b></p> <p>The increase for a residential property subscribing to the service:</p> <p>Annual = \$16.27 Monthly = \$1.35</p>	<p>The Engineering Division is responsible for ensuring the efficient operation of municipal sanitary sewerage system. This includes the collection and conveyance of discharge from homes and businesses to the regional facilities for treatment. The Township's municipal sanitary sewerage system consists of over 373 kms of sewer pipes, over 16,000 service connections, and 33 pump stations.</p> <p>The 2022 proposed property user fee increase of 3.29% will provide funding for non-discretionary expenditure increases for salaries and wages, utility contracts, regional charges, service and maintenance contracts, debt repayment, and operating costs for the sewer infrastructure.</p>
<p>Please indicate the sewer system you use on your property</p>	<p> <input type="checkbox"/> Township Sewer System</p> <p><input type="checkbox"/> Private Septic System</p>
<p>Please indicate your support for the proposed utility user fee increase.</p> <p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>SOLID WASTE UTILITY (Garbage Collection)</b></p> <p>The increase for a residential property subscribing to the service:</p>	<p>The Solid Waste section of Engineering is responsible for collection services related to garbage, yard trimmings, recyclables, and managing an annual hazardous waste collection program, which includes sustainable community initiatives aimed at public education, intended to encourage reduction of</p>
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<p>Annual = \$0.00 Monthly = \$0.00</p>	<p>waste volumes and thereby reducing the impact to the environment.</p> <p>The Solid Waste (garbage collection) Utility includes household base rates and cart rates (based on size).</p> <ul style="list-style-type: none"> <li>• A representative single family pays \$330 annually.</li> <li>• A multi-family pays \$250 annually.</li> </ul> <p>A status quo budget is being recommended for the utility, with no rate changes for 2022.</p>
<p>Please indicate the solid waste system you use on your property</p>	<div style="display: flex; align-items: center;">  <div style="display: flex; flex-direction: column;"> <div data-bbox="776 583 1105 617" style="margin-bottom: 10px;"> <input type="checkbox"/> Township Solid Waste         </div> <div data-bbox="776 646 1073 680"> <input type="checkbox"/> Private Solid Waste         </div> </div> </div>
<p>Please indicate your support for the proposed utility user fee increase.</p> <p> <input type="checkbox"/> Strongly support           <input type="checkbox"/> Support           <input type="checkbox"/> Neutral           <input type="checkbox"/> Oppose           <input type="checkbox"/> Strongly oppose           <input type="checkbox"/> No opinion       </p>	

### 3 Top of Mind Issues

In your view, as a resident of the Township of Langley, what are the three (3) most important issues facing your community that you feel should receive the greatest attention from your local leaders?

- Affordable Housing
- Crime
- Economy
- Environment / Climate
- Growth
- Library
- Municipal Government services
- Municipal Government spending
- Parks
- Social
- Taxation
- Transportation
- Recreation, and Cultural Facilities
- Other: \_\_\_\_\_
- None
- No opinion

#### Comments

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#### Required Information

Name: \_\_\_\_\_

Phone/Email (optional): \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**Note:** All feedback will be summarized and provided to Township Mayor and Council as part of the overall public input received during the budget process. We appreciate your interest in engaging in this annual budget consultation process and we value your contributions.

*The Township of Langley appreciates your input. Thank you for providing your comments.*

Any personal information collected on this form will be managed in accordance with the Freedom of Information and Protection of Privacy Act. Direct enquiries, questions, or concerns regarding the collection, use, disclosure, or safeguarding of personal information associated with this form to: Supervisor, Information, Privacy, and Records Management, Township of Langley, 20338 – 65 Avenue, Langley, BC V2Y 3J1 | [foi@tol.ca](mailto:foi@tol.ca) | 604.532.7396

Township of Langley | 20338 – 65 Avenue, Langley, BC V2Y 3J1 | [budget@tol.ca](mailto:budget@tol.ca) | [tol.ca](http://tol.ca)

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