



# Questionnaire

2018 BUDGET AND FINANCIAL PLAN

January 1, 2018  
- January 23, 2018

The Township of Langley is reviewing the Draft 2018 – 2022 Five-Year Financial Plan with emphasis on the 2018 Budget. Your input is valuable. This year you can provide feedback in one of two ways until January 23, 2018.

1. Visit [tol.ca/budget](http://tol.ca/budget) and complete the budget questions using the budget simulator tool.
2. Complete this questionnaire. Using any of the following methods, return your completed questionnaire by January 23, 2018 to the attention of Finance Division, Township of Langley:

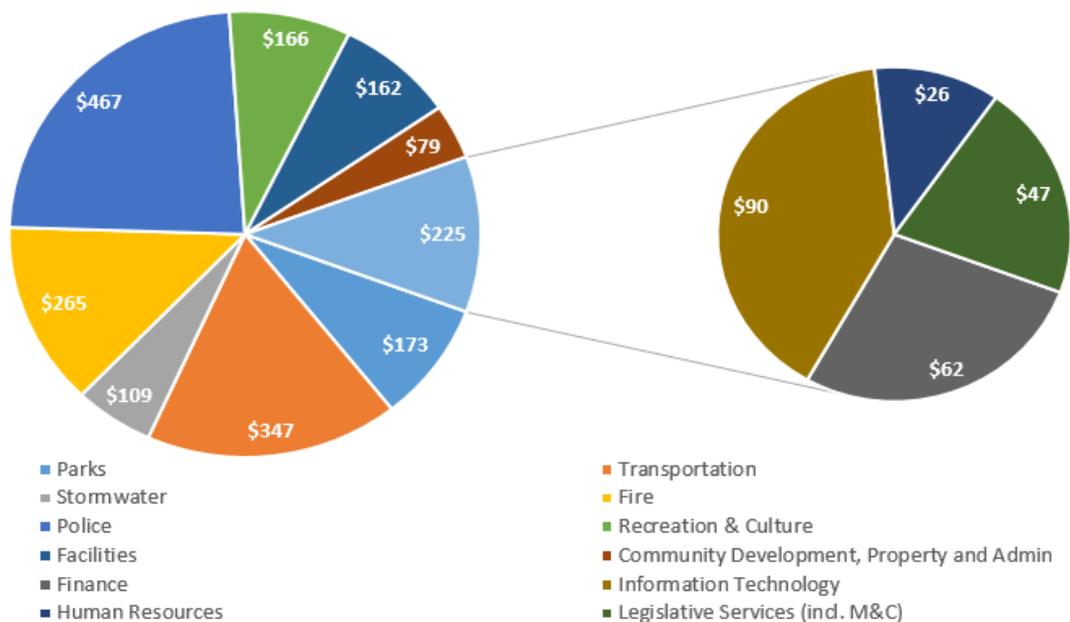
**Mail:** 20338 – 65 Avenue, Langley, BC V2Y 3J1      **Fax:** 604.533.6130      **Email:** [tolbudget2018@tol.ca](mailto:tolbudget2018@tol.ca)

*As part of the 2018 budget public consultation process, the Township of Langley invites you to use the interactive budget simulator to help us understand your priorities and feedback on various civic services. The objective of the simulator is to encourage budget related feedback and help citizens gain a better understanding of the budget.*

Section A below shows what service and support functions are paid for, in part, through your tax dollars. Water, Sanitary Sewer and Solid Waste (Garbage) are three functions supported by user fees from households subscribing to the service as indicated in Section B below.

## A Services Supported by Property Taxes

Where your Township of Langley Dollars Go



## Questionnaire – 2018 Budget and Financial Plan, continued...

The Draft 2018 Budget includes a 1.95% base property tax increase. Below are nine (9) additional budget items for consideration with the property tax impact shown to the right of each item. Item 10, an increase in development revenue is being recognized and is considered general revenue that will partially offset expenditure items presented below. With items one through 10 included, the Draft 2018 Property Tax increase would be 2.47%.

Information for property valued at \$813,562	Annual Tax Increase (%)	Annual Tax Increase (\$)	Annual Total (\$)
Base Property Tax Increase	1.95%	\$38	\$1,993
1. RCMP Members (4) starting October 1, 2018	+ 0.14%	\$3	-
2. Roads Infrastructure Capital - Increase	+ 0.41%	\$8	-
3. Facilities Infrastructure Capital - Increase	+ 0.41%	\$8	-
4. Stormwater Infrastructure Capital - Increase	+ 0.22%	\$4	-
5. Parks Infrastructure Capital - Increase	+ 0.17%	\$3	-
6. Gateway of Hope	+ 0.08%	\$2	-
7. Infrastructure Asset Technician (Utility cost share)	+ 0.05%	\$1	-
8. Airport Maintenance, Fueling and Support Staff	+ 0.10%	\$2	-
9. Soil Bylaw Officer (Full salary offset by Part Time)	+ 0.00%	\$0	-
10. Development Revenue Increase Recognized	- 1.06%	(\$21)	-

### **B Services Supported by User Pay Fees**

Amounts per household using Township services	Annual Fee Increase (%)	Annual Fee Increase (\$)	Annual Total (\$)
Water Service	1.25%	\$ 6.26	\$ 507.23
Sewer Service	2.85%	\$12.06	\$ 435.08
Solid Waste Service – garbage collection	(0.00%)	\$ 0.00	\$ 290.00

In reference to the information provided in sections A and B, please complete the questions (pages 4-11) within the following three categories:

#### 1. **Services Supported by a Proposed Property Tax Increase**

This section asks if you would support or not support the proposed base property tax increase and tax increases for nine decision items.

#### 2. **Services Supported by Proposed User Pay Fee Increases**

This section asks if you would support or not support the proposed user fee increases for the three user pay service functions.

#### 3. **Top of Mind Issues**

This section asks for your input on important issues facing your community.

# Questionnaire – 2018 Budget and Financial Plan, continued...

**Note:** All feedback will be summarized and provided to Township Council as part of the overall public input received during the budget process.

## 1 Services Supported by a Proposed Property Tax Increase

<b>Property Taxes</b>	Thinking about all the programs and services you receive from the Township of Langley, what overall value do you feel you receive for your tax dollars?
___ Very good value    ___ Fairly good value    ___ Fairly poor value    ___ Very poor value    ___ No opinion	

<b>Universal Services</b>  Proposed property tax increase for 2018 is 1.95%.  The increase for a residential property assessed at \$813,562:  Annual = \$38.11 Monthly = \$3.17	Universal Services include Parks, Transportation Utility, Stormwater Utility, and General (Fire, Police, Facilities, Recreation and Culture, and General Government).  The 2018 proposed property tax increase of 1.95% will provide funding for non-discretionary expenditure increases for salaries and wages, RCMP contracts, utility contracts, service and maintenance contracts, and other operating costs.  Indicate your support for the proposed base property tax increase.
___ Strongly support    ___ Support    ___ Neutral    ___ Oppose    ___ Strongly oppose    ___ No opinion	

# 1 Services Supported by a Proposed Property Tax Increase

<p><b>RCMP, 4 Members</b> Starting Oct 1st</p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$2.74 Monthly = \$0.23</p>	<p>Council is considering adding four new RCMP officers starting October 1, 2018, at a prorated cost of \$167,849, a 2018 property tax increase of 0.14%. In 2019, a further nine months will be added at an additional 0.42%.</p> <p>There is an ongoing demand for Regular Members in the Township of Langley due to population growth. If increases in police strength does not keep pace with the increase in population, response time to calls could be impacted and caseload per officer increased. An increase in caseload ultimately results in less time on the road and a possible increase in costly overtime.</p> <p>To fund these additional positions would help to alleviate public and officer safety concerns.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>Transportation Infrastructure capital funding</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$8.01 Monthly = \$0.67</p>	<p>Council is considering increasing the annual funding envelope for Transportation Infrastructure capital projects by \$500,000 with a corresponding property tax increase of 0.41%.</p> <p>Township's Transportation Utility funds capital projects related to roads, bridges, paving, and pedestrian improvements. In 2015, it was determined that the level of funding, \$547,000, was not sustainable. It is currently projected that more than \$10 million in annual budget is required to fund Transportation related capital projects.</p> <p>Council is working to incrementally increase the annual contribution to capital for transportation infrastructure. The amount being considered for 2018 will result in an annual contribution of \$2,050,000. An increase annually thereafter is a small &amp; necessary step to both adequately sustain existing infrastructure and construct new infrastructure to meet the transportation needs of our growing community.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

# 1 Services Supported by a Proposed Property Tax Increase

<p><b>Facility Infrastructure capital funding</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$8.01 Monthly = \$0.67</p>	<p>Council is considering increasing the annual funding envelope for Facility Infrastructure capital projects by \$500,000 with a corresponding property tax increase of 0.41%.</p> <p>As part of the current year capital budget process, over \$8M of renewal and replacement work has been identified to be undertaken in 2018. Increased funding to specifically address these needs, is required to minimize the potential for the breakdown and failure of key building components, which could result in facility closures, inability to address safety issues, and increased maintenance costs to deal with ongoing issues.</p> <p>Without an increase in the annual contribution to capital specifically for Facilities, the Township will be required to identify other revenue sources, including redeploying funding required in other areas to ensure facilities are functioning safely, effectively and efficiently.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>Stormwater Infrastructure capital funding</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$4.30 Monthly = \$0.36</p>	<p>Council is considering increasing the annual funding envelope for Stormwater Infrastructure capital projects by \$250,000 with a corresponding property tax increase of 0.22%.</p> <p>Storm Water has an operating contribution to capital funding envelope of \$1,378,200. Pursuant to a recent stormwater assessment study completed, staff have identified many ageing culverts that are past their useful life and require replacement. Some culverts are already showing signs of failure and need to be replaced as soon as possible.</p> <p>Without additional funding available to replace and rehabilitate these existing deficient culverts, many of which are running underneath the roadway system, there will eventually be failures leading to expensive repairs, safety issues, and impacts to the public.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

# 1 Services Supported by a Proposed Property Tax Increase

<p><b>Parks Infrastructure capital funding</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$3.32 Monthly = \$0.28</p>	<p>Council is considering increasing the annual funding envelope for Parks Infrastructure capital projects by \$200,000 with a corresponding property tax increase of 0.17%.</p> <p>To build new parks and replace existing infrastructure in a growing community experiencing an escalation in the cost of construction, an increase to the Parks Utility of \$2.5 million is required. This is over and above infrastructure funded by the development community.</p> <p>Developers contribute Development Cost Charges (DCCs) to the Township as a condition of their developments. DCCs can be used to fund approximately two-thirds of the cost of fencing, landscaping, drainage, irrigation, trails, and restrooms, changing rooms, playground equipment and playing field equipment. The Township pays the remaining one-third and related assist factors.</p> <p>According to Provincial regulations, the Park DCC program cannot fund Tennis courts, Parking – gravel, asphalt, concrete, Spray pools, Skateboard parks (concrete or asphalt) , Dirt bicycle parks, Sports equipment storage buildings, baseball backstops, lighting systems, bleachers or fieldhouses, all of which must be funded from Township general revenue.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>Gateway of Hope</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$1.56 Monthly = \$0.13</p>	<p>Council is considering providing an annual grant of \$100,000 (for five years) to the Salvation Army Gateway of Hope, with a corresponding property tax increase of 0.08%.</p> <p>Homelessness in the Township of Langley is a growing problem and concern. During the past seven years, the Township of Langley has supported the Gateway of Hope, a shelter for the Homeless, by transferring gaming centre revenue received by the Township to the Salvation Army. In 2016, the revenue stream ended.</p> <p>In an effort to maintain the gains achieved over the last seven years, Council referred to the 2018 budget process, a grant payable to Gateway of Hope to continue the important work they have been doing.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

# 1 Services Supported by a Proposed Property Tax Increase

<p><b>Infrastructure Asset Technician</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$0.98 Monthly = \$0.08</p>	<p>Council is considering the addition of an Infrastructure Asset Technician. Property taxes will contribute \$57,700 (0.05%) of the total cost with the balance of the total \$90,500 coming from Water and Sewer utilities.</p> <p>The addition of an Infrastructure Asset Technician is required for the Township to fulfill its obligation to participate in a province-wide program known as BC One Call. Such an association would demonstrate a commitment to safety in throughout the community.</p> <p>As a member of BC One Call, staff will be better able to maintain and protect Township assets by having direct contact with the excavating and construction community and knowing where in the Township the work is taking place on a daily basis.</p> <p>An increased awareness of who is doing work in the community will allow staff to check business licenses and find out if a digging party is licensed to work in the Township, which could result in increased revenue. Staff will be able to cross-reference work with other traffic plans in the area to better serve the community as a whole.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>Airport Maintenance, Fueling and Office Support</b></p> <p>The increase for a residential property assessed at \$813,562:</p> <p>Annual = \$1.95 Monthly = \$0.16</p>	<p>Council is considering the addition of a full time position responsible for maintenance and fueling (\$85,357) as well as part-time clerical support (\$33,180) with a combined property tax increase of 0.10% to support these additions.</p> <p>The maintenance and fueling position will be responsible for airside and groundside scheduled maintenance, repair, and upkeep, JET-A Refueling, Truck to Helicopter - Aircraft, and providing a much needed weekend presence at the airport.</p> <p>The part time support position will be responsible for office and clerical work / administrative / documentation support as well as reception support.</p> <p>The current growth trajectory and increased development at the airport is such that both of the above positions are required to manage the expanding workload and to augment current staffing levels. Current staffing levels are inadequate.</p> <p>Indicate your support for the proposed tax increase.</p>
<p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

# 1 Services Supported by a Proposed Property Tax Increase

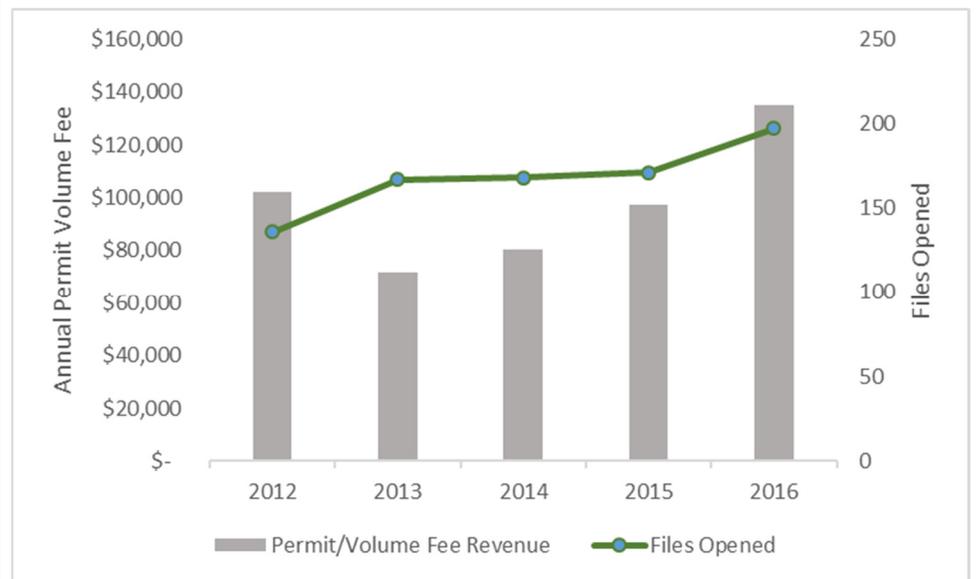
## Soil Bylaw Officer

The increase for a residential property assessed at \$813,562:

Annual = \$0.00  
 Monthly = \$0.00

Council is considering the addition of a Soil Bylaw Officer for \$80,000 with an offset in seasonal labour resulting in no corresponding increase in property tax to support this position.

Since 2014, the Township has been hiring a temporary Soil Bylaw Officer to address increasing workloads to support the Regular Full Time (RFT) Soil Deposit and Removal Coordinator. Annual permitting and volume fee revenues and the number of opened files have steadily increased over the previous years as shown in the figure below. Overtime requirements to address the workload has been extensive in recent years.

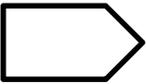


An alternative is to keep utilizing temporary positions however; this has resulted in the high cost of overtime, continued staff turnover, and extensive efforts and costs of training personnel.

Indicate your support for the proposed position with no impact on property taxes.

Strongly support     Support     Neutral     Oppose     Strongly oppose     No opinion

## 2 Services Supported by Proposed User Pay Fees Increases

<p><b>WATER UTILITY</b></p> <p>The increase for a residential property subscribing to the service:</p> <p>Annual = \$6.26 Monthly = \$0.52</p>	<p>The Township of Langley's water infrastructure includes over 500 km of water main, 2,500 fire hydrants, 20,000 service connections, 10 reservoirs, 25 wells, 12 pump stations, 23 pressure reducing valve stations, and a major water treatment facility. The Engineering Division is responsible for safe and efficient supply, distribution, and delivery of clean potable water to the community.</p> <p>The 2018 proposed property user fee increase of 1.25% will provide funding for non-discretionary expenditure increases for salaries and wages, utility contracts, service and maintenance contracts, debt repayment, and operating costs for water infrastructure. In addition, cost-share funding of \$16,400 will assist with the hiring of an Infrastructure Asset Technician.</p>
<p>Please indicate the water system you use on your property</p>	<p> <input type="checkbox"/> Township Water System</p> <p><input type="checkbox"/> Private Well System</p>
<p>Indicate your support for the proposed utility user fee increase.</p> <p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

<p><b>SEWER UTILITY</b></p> <p>The increase for a residential property subscribing to the service:</p> <p>Annual = \$12.06 Monthly = \$1.00</p>	<p>The Engineering Division is responsible for ensuring the efficient operation of the municipal sanitary sewerage system. This includes the collection and conveyance of discharge from homes and businesses to the regional facilities for treatment. The Township's municipal sanitary sewerage system consists of over 350 km of sewer pipes, 15,000 service connections, and 31 lift stations.</p> <p>The 2018 proposed property user fee increase of 2.85% will provide funding for non-discretionary expenditure increases for salaries and wages, utility contracts, service and maintenance contracts, debt repayment, and operating costs for the sewer infrastructure. In addition, cost-share funding of \$16,400 will assist with the hiring of an Infrastructure Asset Technician.</p>
<p>Please indicate the sewer system you use on your property</p>	<p> <input type="checkbox"/> Township Sewer System</p> <p><input type="checkbox"/> Private Septic System</p>
<p>Indicate your support for the proposed utility user fee increase.</p> <p><input type="checkbox"/> Strongly support    <input type="checkbox"/> Support    <input type="checkbox"/> Neutral    <input type="checkbox"/> Oppose    <input type="checkbox"/> Strongly oppose    <input type="checkbox"/> No opinion</p>	

## 2 Services Supported by Proposed User Pay Fees Increases

<p><b>SOLID WASTE UTILITY (Garbage Collection)</b></p> <p>The increase for a residential property subscribing to the service:</p> <p>Annual = \$0.00 Monthly = \$0.00</p>	<p>The Solid Waste section of Engineering is responsible for collection services related to garbage, yard trimmings, recyclables, and managing an annual hazardous waste collection program, which includes sustainable community initiatives aimed at public education, intended to encourage reduction of waste volumes and thereby reducing the impact to the environment..</p> <p>The Solid Waste (garbage collection) Utility will complete its first full year with the new semi-automatic collection process that includes household base rates and cart rates (based on size).</p> <ul style="list-style-type: none"> <li>• A representative single family pays \$290 annually.</li> <li>• A multi-family pays \$215 annually.</li> </ul> <p>A status quo budget is being recommended for the utility, with no rate changes for 2018.</p>
<p>Please indicate the solid waste system you use on your property</p>	<p> ___ Township Solid Waste System</p> <p>___ Private Solid Waste System</p>

## 3 Top of Mind Issues

**In your view, as a resident of the Township of Langley, what are the three (3) most important issues facing your community that you feel should receive the greatest attention from your local leaders?**

- \_\_\_ Crime
- \_\_\_ Economy
- \_\_\_ Environment
- \_\_\_ Growth
- \_\_\_ Municipal Government services
- \_\_\_ Municipal Government spending
- \_\_\_ Parks
- \_\_\_ Social
- \_\_\_ Taxation
- \_\_\_ Transportation
- \_\_\_ Recreation, and Cultural Facilities
- \_\_\_ None
- \_\_\_ No opinion
- \_\_\_ Other

## Comments

---

---

---

---

---

---

---

## Required Information

Name: \_\_\_\_\_

Phone/Email (optional): \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

*The Township of Langley appreciates your input. Thank you for providing your comments.*

Any personal information collected on this form will be managed in accordance with the Freedom of Information and Protection of Privacy Act. Direct enquiries, questions, or concerns regarding the collection, use, disclosure, or safeguarding of personal information associated with this form to: Supervisor, Information, Privacy, and Records Management, Township of Langley, 20338 – 65 Avenue, Langley, BC V2Y 3J1 [foi@tol.ca](mailto:foi@tol.ca) 604.532.7396