



# PREPARING FOR WINTER

a guide for seniors

## IMPORTANT PHONE NUMBERS

Add these numbers to your personal contact list  
and keep this guide in your emergency kit:

BC HYDRO

1.888.POWERON  
(1.888.769.3766)

FortisBC (natural gas)

1.866.436.7847

Langley Senior Resources Society

604.530.3020

Township Storm Information Line

604.514.HELP (4357)

Township Service Requests  
*Monday – Friday, 8:30am - 4:30pm*

604.532.7300 or  
604.533.6006

After Hours Emergencies  
*evenings, weekends, statutory holidays*

604.543.6700

# PREPARE NOW FOR WINTER.

Brrrr...prepare now for winter and avoid the worry when snow begins to fall.

With planning, you can reduce the disruptions winter weather can create.

- Be alert to changing weather conditions. Stay indoors during a storm.
- Dress appropriately. Several layers of lightweight clothing will keep you warmer than a single heavy coat.
- By law, every property owner must remove snow and ice from adjacent sidewalks. If you are clearing the sidewalk, do not overexert yourself. If you are unable to clear the sidewalks, arrange for a relative, friend, or neighbour to help you.
- Keep a bag of sand or salt (or environmentally safe alternative) handy. Apply it to walkways and sidewalks adjacent to your property.
- Avoid unnecessary travel. If you plan on driving, prepare your vehicle for winter. Replace your tires and pack an emergency kit.
- Stock your 72-hour household emergency kit; be sure it includes:
  - » Battery-operated radio
  - » Can opener (manual)
  - » Extra batteries
  - » First aid kit
  - » Flashlight and batteries
  - » Food that won't spoil, e.g. canned food, energy bars, and dried fruit
  - » Medications and prescriptions you require
  - » Warm clothing and blankets
  - » Water (2 L per person per day)
- Create an emergency contact list identifying your personal support network, including physicians, a contact from a seniors group, neighbours, and your building superintendent. Keep your list close to the phone for quick access.
- If you have special medical needs, keep a three-day supply of your medications on-hand. Have back-ups for any medical equipment you use, such as extra hearing aid batteries, reading glasses, and medical supplies, e.g. oxygen.
- During a snow storm, conditions can be dangerous. Make prior arrangements with a relative or friend to take you to your appointments. Alternatively, reschedule your appointments for another day.



## SNOW AND ICE CONTROL PROGRAM

### Routes and Priorities

More than 500 km (310 miles) of roadway is maintained in the Township during winter snow and ice events. A priority route system defines service levels:

#### 1<sup>st</sup> Priority

- Major collector roads, arterial roads, school zones, bus routes, and hilly areas
- Roads are serviced on a 24-hour basis as long as conditions persist

#### 2<sup>nd</sup> Priority

- Industrial and commercial roads, and secondary residential through roads between arterial and major through roads
- Roads are serviced during regular business hours:  
Monday- Friday  
8:30am - 4:30pm
- If conditions worsen on higher priority routes, services will be redirected

#### 3<sup>rd</sup> Priority

- Condition-based service on all remaining residential roads
- Roads are serviced during regular business hours only
- If conditions worsen on higher priority routes, services will be redirected

To view a priority route map, visit [tol.ca/stormresponse](http://tol.ca/stormresponse).