

Township of
Langley



Est. 1873

Electric Vehicle Charging Stations

Frequently Asked Questions

This resource is for Township-owned
Level 2 ChargePoint Stations

For questions regarding the BC Hydro DC Fast Charger
located at the Langley Events Centre, contact
Green Lots at 1.855.900.7584.



How do I start a charging session or use tap to charge?

Option 1

Tap to charge. With the ChargePoint app installed, you can start a charging session by holding your phone over the reader symbol on the station. Before charging, make sure you have the app and you're signed into your account.



Option 2

Use your ChargePoint card.

Tap your activated ChargePoint card on the card reader symbol on the station. To activate your card, visit [ChargePoint.com](https://www.chargepoint.com)



Option 3

iPhone

In the ChargePoint app, go to Menu, select Account, then Manage Cards. Pick “set it up,” add your ChargePoint pass to Apple Wallet, and tap your phone on the station to charge.
Required: iPhone 6, 6 Plus, 6S, 6S Plus, SE or newer (running iOS 10 or later), or Apple Watch Series 1 or newer.

Android

Enable NFC, turn your phone screen on, and tap your phone on the station to charge.
Required: Android 4.4 or later with NFC capability.

Start charging from the app. In the app, select the station and click the “Start Charge” button.



How do I obtain or activate a ChargePoint Card?

You can sign up for a free ChargePoint card online or via the ChargePoint mobile app. To get started, visit [ChargePoint.com](https://www.chargepoint.com).

Still have questions?

For a full list of frequently asked questions, visit [ChargePoint.com](https://www.chargepoint.com) or call 1.888.758.4389.

How much will I pay to charge my vehicle?

The Township of Langley does not charge a fee to use its ChargePoint stations, however, this is subject to change. Other stations that are not Township-owned, such as the BC Hydro DC Fast Charger at the Langley Events Centre, may charge a fee.

Station not working?

Contact ChargePoint at 1.888.758.4389. If they cannot solve the problem, contact the Township of Langley Engineering Division at 604.532.7300.

Questions or feedback on the Township's electric vehicle charging stations?

Email energy@tol.ca or call 604.532.7300.

